



STATE OF TENNESSEE  
**TENNESSEE EMERGENCY COMMUNICATIONS BOARD**  
DEPARTMENT OF COMMERCE & INSURANCE  
500 JAMES ROBERTSON PARKWAY  
NASHVILLE, TENNESSEE 37243  
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RANDY PORTER  
CHAIRMAN

LYNN QUESTELL  
EXECUTIVE DIRECTOR

## SEMINAR AGENDA

**March 30, 2006 at 10:00 a.m. est**

Knox City/County Building,  
400 Main Street,  
Knoxville, Tennessee 37902  
Small Assembly Room.

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|---------------|--|
| 10:00 - 10:05 | <b>Welcome:</b> Lynn Questell, Exec. Dir., TECB  |
| 10:05 - 10:30 | <b>Inter-local Agreements -- Why you need one; How it can help you; How to start the process:</b><br>Lynn Questell   |
| 10:30 - 11:00 | <b>VoIP and Wireless Update; Backup System Arrangements and Contingency Plans:</b><br>Rex Hollaway, Dir. E-911 Tech. Serv., TECB                           |
| 11:00 - 11:15 | Break  |
| 11:15 - 11:45 | <b>ECD Management Issues: Recommended Practices:</b><br>Carolyn Reed, Gen. Counsel, TECB   |
| 1:45 - 12:15  | <b>Accounting/Auditing and Other Money Matters:</b> Don Johnson, Auditor; Jim Barnes, Accounting. Mgr., TECB   |
| 12:15 - 12:45 | <b>OIR/GIS Mapping Update: Enhanced Centerline Production and its Benefits for ECDs:</b><br>James Wood, Office of OIR, Dept. of Finance and Administration |